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USHAKA MARINE WORLD INVITES ELIGIBLE AND ACCREDITED SERVICE PROVIDERS TO SUBMIT A WRITTEN QUOTATION ON THEIR OFFICIAL LETTER HEAD FOR THE GOODS/SERVICES REQUIRED AS STIPULATED IN THIS REQUEST FOR QUOTAION.

1. RFQ NO: RFQ938 AW 22092021
2. DESCRIPTION: Supply Installation Configuration & Support of a DNS-Layer Security Solution for 12 Months

Invitation date	22 nd September 2021
Closing date	30 th September 2021
Closing time	11:00
Documents are obtainable from	uShaka Marine World & eThekwini Website
Submission of RFQ	Sealed RFQs addressed to the PROCUREMENT DEPARTMENT and marked with the Number RFQ938 AW 22092021 - Supply Installation Configuration & Support of a DNS-Layer Security Solution for 12 Months to be placed in the Tender Box <u>located in the reception, uShaka Marine World</u> , (and not any other department), no later than: 30/09/2021 at 11:00
Technical enquiries (end user)	Khule Dlamini Tel: 031-328-8039 , eMail: itsupport@ushakamarineworld.co.za
Procedural enquiries (Supply Chain management/Procurement)	Antonette Musquin; Tel: 031-328-8227; eMail:awilson@ushakamarineworld.co.za

3. COMPULSORY RETURNABLE DOCUMENTS:

Failure to submit any of the below mandatory documents will lead to disqualification

• A Valid Tax Clearance Certificate /SARS PIN NO	Yes	No
• A current BEE status certificate/ Sworn Affidavit	Yes	No
• Central Supplier Database Registration (CSD) MAAA no.	Yes	No
• Fully completed and signed declaration of Interest Forms (MBD 4)	Yes	No
• Letter of Good Standing (if applicable)	Yes	No
• CIDB registration(if applicable)	Yes	No
• At least three contactable customer reference letters (in customer	Yes	

In compliance with the Municipal Finance Management Act (MFMA) no 56 of 2003 and its municipal supply chain management regulation 14, eThekwini municipality hereby requests all suppliers of goods and services to apply to be registered on its supplier database via the National Treasury's Central Supplier Database. Failing to register on the National Treasury's Central Supplier Database with result in your business being non-compliant with the legislation and as a consequence will not be permitted to transact with eThekwini Municipality.

After successfully registering on the Central Supplier Database, suppliers are to ensure that they are also registered on the eThekwini Vendor Portal on www.ethekwinivendor.durban.gov.za and must ensure that all supporting documentation is provided.

Please ensure you have registered your company, failing which any quotations submitted will unfortunately not be considered until such time as the legislation has been adhered to



letterhead) where a DNS-layer security solution was implemented in the last 3 years.		
• Supply a PDF brochure that covers all required features (Specification) of the solution.	Yes	

4. Our Requirements

The following core features are required:

- Configurable by ICT and business end-users with minimum technical knowledge
- Category-based filtering for ease of filtering
- Block domains associated with phishing, malware, botnets, and other high risk categories (cryptomining, newly domains, etc.)
- Prevent malware or phishing attempts from malicious websites
- Prevent web and non-web callbacks from compromised systems
- Proxy and decrypt risky domains for deeper inspection of URLs and files
- Enable web filtering using 85+ domain content categories
- Pinpoint compromised systems using real-time security activity reports
- Discover and block shadow IT (based on domains)
- Use the web console for interactive threat intelligence access and the on-demand enrichment API to integrate intelligence into other systems
- Protect mobile and roaming users who are off-network

1. Scope of Work

- **Software**
 - Supply software licenses/subscription
 - Connect software to the domain/network
- **Configuration**
 - Configure corporate(onsite) and (offsite) roaming policies for users
 - Test corporate and roaming policy applications
 - Configure dashboard for blocked threats with overall health of the enterprise
 - Configure daily, weekly and monthly summary report for blocked threats
- **Training**
 - Configuring/updating rules, monitoring & Troubleshooting.
- **Support**
 - Provide onsite and remote support for 12 months.

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2. Project Sign-off Criteria

Project will be signed off once the following is completed:

- Licenses have been provided as per RFQ
- Onsite device(s) have been installed/configured to identify and block threats
- Policy rules have been configure according to business requirements
- Summary dashboard has been configured to provider overall status of blocked threats
- Training delivered to IT team and manual handed over
- All project documentation (as-built) is handed over to internal IT
- Project closure is discussed and signed off by both parties

Pricing schedule (if applicable)

Item no.	description	Quantity	Unit Price	Total Amount Excl. Vat
1.	License fees for the year – SME software package	1		
2.	Configuration & testing	1		
3.	Training & user manual	1		
4.	Project Management	1		
Total Amount(Excl. Vat)				
Vat Amount (15%)				
Total Amount (Incl. Vat)				

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NB: All quotes to be dropped off at uShaka Reception and no quotes will be accepted via email.

5. EVALUATION PROCESS

The procedure for evaluation of responsive Offers will be in accordance with the DMTP's current SCM Policy and the Preferential Procurement Policy Framework Act (5 of 2000), and the Preferential Procurement Policy Framework Act Regulations (January 2017).

6. THE ADJUDICATION PROCESS

The adjudication of this quote will be in terms of the example below, The Preferential Procurement Regulations 2011 and compliance with this Brief. Before a final decision is taken, USHAKA MARINE WORLD may wish to call suppliers in for presentations on their submissions.

Criteria	Max. Points Scoring
Price	80 Points
Price	80
Empowerment:-	20 Points
Empowerment Status of the Company	20
Total Points (Max.)	100

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