uShaka MARINE WORLD
DURBAN SOUTH AFRICA

unlimited fun

USHAKA MARINE WORLD INVITES ELIGIBLE AND ACCREDITED SERVICE PROVIDERS TO SUBMIT A WRITTEN QUOTATION ON THEIR OFFICIAL LETTER HEAD FOR THE GOODS/SERVICES REQUIRED AS STIPULATED IN THIS REQUEST FOR QUOTAION.

1. **RFQ NO**: RFQ937 AW 22092021
2. **DESCRIPTION**: Supply Installation Configuration & Support of Could-Delivered Network

   Access Control (NAC) Tool for 12 Months

Invitation date	**22nd September 2021**
Closing date	**30th September 2021**
Closing time	**11:00**
Documents are obtainable from	uShaka Marine World & eThekwini Website
Submission of RFQ	Sealed RFQs addressed to the PROCUREMENT DEPARTMENT and marked with the Number **RFQ937 AW 22092021 - Supply Installation Configuration & Support of Could-Delivered Network Access Control (NAC) Tool for 12 Months** to be placed in the Tender Box **located in the reception, uShaka Marine World,** (and not any other department), no later than: **30/09/2021 at 11:00**
Technical enquiries (end user)	**Khule Dlamini Tel: 031-328-8039 , eMail: itsupport@ushakamarineworld.co.za**
Procedural enquiries (Supply Chain management/Procurement)	**Antonette Musquin; Tel: 031-328-8227; eMail:awilson@ushakamarineworld.co.za**

3. **COMPULSORY RETURNABLE DOCUMENTS:**
   Failure to submit any of the below mandatory documents will lead to disqualification

• A Valid Tax Clearance Certificate /SARS PIN NO	Yes	No
• A current BEE status certificate/ Sworn Affidavit	Yes	No
• Central Supplier Database Registration (CSD) MAAA no.	Yes	No
• Fully completed and signed declaration of Interest Forms (MBD 4)	Yes	No
• Letter of Good Standing **(if applicable)**	Yes	No
• CIDB registration**(if applicable)**	Yes	No

In compliance with the Municipal Finance Management Act (MFMA) no 56 of 2003 and its municipal supply chain management regulation 14, eThekwini municipality hereby requests all suppliers of goods and services to apply to be registered on its supplier database via the National Treasury's Central Supplier Database. Failing to register on the National Treasury's Central Supplier Database with result in your business being non-compliant with the legislation and as a consequence will not be permitted to transact with eThekwini Municipality.

After successfully registering on the Central Supplier Database, suppliers are to ensure that they are also registered on the eThekwini Vendor Portal on www.ethekwinivendor.durban.gov.za and must ensure that all supporting documentation is provided.

Please ensure you have registered your company, failing which any quotations submitted will unfortunately not be considered until such time as the legislation has been adhered to

• At least three contactable customer reference letters (in customer letterhead) where cloud-NAC was implemented in the last 3 years.	Yes	
• Supply a PDF brochure that covers all required features (Specification) of the solution.	Yes	

4. Our Requirements

a. Infrastructure to be monitored

- Sites/branches = 1 (uShaka Marine Office, Durban)
- Administrators/Technicians
- Domains = 1
- Physical servers = 5
- Virtual Servers=25
- Switches=120
- Access Points = 70
- Workstations = 225
- Printers = 18
- Biometric devices = 11
- IP Cameras = 200

b. Required Solution Features

Feature	Details
• Full Access Layer Coverage	• Covers both wired and wireless networks
• Cloud-Delivered	• Delivered from a centralised server in the cloud.
• Authentication	• Controlling who is allowed access to the network and which services within the network • Uses Multi-Factor Authentication (MFA) and 802.1X Authentication
1. Endpoint posture assessment	• Making sure the de has up-to-date operating system security patches, anti-virus software, anti-Spyware software, and is not actively infected with a virus or worm. • Scheduled, on-going, continuous, endpoint posture assessment
2. Quarantine and Remediation	• Any endpoint that does not meet security requirements must be quarantined and remediation steps automatically initiated.

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Feature	Details
3. Integration	• Integration with 3rd party technologies like Active Directory, LDAP, RADIUS and market-leaders in antivirus, patch management and vulnerability management systems
4. Authorization	• Restrict network to only those resources that the user truly needs, based on his/her identity or security posture of the endpoint.
5. Automated version updates	• The solution must be able to regularly update its security checks and software version to ensure that it's constantly up-to-date.
6. Centralized Management	• A centralized management system to manage all individual modules.
7. Dashboards & Reporting	• Customisable single dashboard for the security posture of the entire enterprise. • User-defined reports that can be scheduled for e-mail distribution

2. **Scope of Work**

- **Software**
  - Supply cloud-based software licenses/subscription
  - Connect cloud software to the domain/network
- **Configuration**
  - Configure pre-requisite settings on all software & hardware to ensure effective discovery & monitoring
  - Configure management dashboard showing assets discovered, per classification, compliance status and quarantine summary
  - Configure and quarantine vLAN for non-compliant devices
  - Configure and test compliance rules that must be met before a device can access the network
  - Configure automatic remediation for non-compliant devices
- **Training**
  - Configuring/updating rules, monitoring & Troubleshooting.
- **Support**
  - Provide onsite and remote support for 12 months.

3. Project Sign-off Criteria

Project will be signed off once the following is completed:

- Licenses have been provided as per RFQ
- Summary dashboard has been configured
- All assets are discovered and reconcile to asset register
- Non-compliant devices are denied access and moved to quarantine vLAN
- Automatic remediation is applied to quarantined assets and access automatically granted.

4. Pricing schedule (if applicable)

Item no.	description	Quantity	Unit Price	Total Amount Excl. Vat
1.	License fees for the year	1		
2.	Configuration & testing	1		
3.	Training & user manual	1		
4.	Project Management	1		
			Total Amount(Excl. Vat)	
			Vat Amount (15%)	
			Total Amount (Incl. Vat)	

NB: All quotes to be dropped off at uShaka Reception and no quotes will be accepted via email.

5. EVALUATION PROCESS

The procedure for evaluation of responsive Offers will be in accordance with the DMTP's current SCM Policy and the Preferential Procurement Policy Framework Act (5 of 2000), and the Preferential Procurement Policy Framework Act Regulations (January 2017).

6. THE ADJUDICATION PROCESS

The adjudication of this quote will be in terms of the example below, The Preferential Procurement Regulations 2011 and compliance with this Brief. Before a final decision is taken, USHAKA MARINE WORLD may wish to call suppliers in for presentations on their submissions.

Criteria	Max. Points Scoring
Price	**80 Points**
Price	80
Empowerment:-	**20 Points**
Empowerment Status of the Company	20
Total Points (Max.)	**100**

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