GAUTENG PROVINCE PROVINCIAL TREASURY				<u>CE</u>	Provincial Supply Chain Management								
REPUBLIC OF	· SOUTH A	SOUTH AFRICA			Request for Proposal F				Ρ	Page 1 of 3			
RFP NUMBER													
RFP DESCRIPTIO	N												
CUSTOMER DEPAR	۲ME	INT											
CUSTOMER INSTI	τυτι	ON											
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CLOSING DATE						CLOSI	NG TI	ME					
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GPT is acting as Common Service Provider or buying organisation on behalf of all Gauteng Provincial Government Customer Departments / Institutions. The goods / services are therefore required by the Customer Department /													

Notes:

Institution, as indicated on this form RFP 01.

- All bids / tenders must be deposited in the Tender Box at the following address:
- Gauteng Provincial Treasury, Imbumba House, 75 Fox Street, Marshalltown, Johannesburg
- Bids / tenders must be deposited in the Tender Box on or before the closing date and time.
- Bids / tenders submitted by fax will not be accepted.
- The GPT Tender Box is generally open 24 hours a day, 7 days a week.
- -This bid is subject to the preferential procurement policy framework act and the preferential procurement regulations, 2017, the general conditions of contract (gcc) 2010 and, if applicable, any other special conditions of contract.
- ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL GPG RFP FORMS (NOT TO BE RE-TYPED)
- ALL REQUIRED INFORMATION MUST BE COMPLETED (FAILURE TO DO SO MAY RESULT IN YOUR

BID BEING DISQUALIFIED):

The Tendering System

The RFP Pack consists of two parts namely, Section 1 and Section 2. These two sections must be submitted separately, clearly marked with the Tender Number and the Section Number.

Training sessions

Non-compulsory "How to tender" workshops are held every Wednesday at 75 Fox Street from 10:00-13:00.



Request for Proposal

Page 2 of 3

SUPPLIER INFORMATION							
COMPANY NAME							
NAME OF BIDDER							
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER	CODE			NUMBER			
CELLPHONE NUMBER							
FACSIMILE NUMBER	CODE			NUMBER			
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:			CENTRAL SUPPLIER DATABASE No:	MAA	4	
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APF	PLICABLE BOX]	B-BBEE STA AFFIDAVIT	TUS LEVEL SWO	RN	[TICK APPLIC	CABLE BOX]
	🗌 Yes	🗌 No				🗌 Yes	🗌 No
[A B-BBEE STATUS LEVEL ORDER TO QUALIFY FOR P				/IT (FOR EMES	& QSI	Es) MUST BE SI	UBMITTED IN
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes [IF YES ENCLO	□No SE PROOF]	SUPPLIER F	FOREIGN BASED OR THE GOODS WORKS OFFERE		Yes [IF YES, ANSWER T QUESTIONNAIRE IN	

SIGNATURE OF BIDDER	DATE	
CAPACITY UNDER WHICH THIS BID IS SIGNED		

This RFP is subject to the General Conditions of Contract and where applicable any other Special Conditions of Contract.



Request for Proposal

Page 3 of 3

<u>Tender documents</u> can be obtained from http://www.treasury.gpg.gov.za

ANY ENQUIRIES REGARDING BIDDING PROCEDURE MAY BE DIRECTED TO:							
DEPARTMENT							
CONTACT PERSON							
TELEPHONE NUMBER							
FACSIMILE							
E-MAIL ADDRESS							

ANY ENQUIRIES REGARD	ING TECHNICAL INFORMATION MAY BE DIRECTED TO:
DEPARTMENT	
CONTACT PERSON	
TELEPHONE NUMBER	
FACSIMILIE	
E-MAIL ADDRESS	

TYPE OF CONTRACT (COMPLETED BY PROJECT MANAGER)

SERVICE BASED	Y	N	TERM BASED TYPE	Y	N	VALUE BASED TYPE	Y	N	
VALUE BASED	Y	N							
QUANTITY BASED	Y	N							
TERM BASED	Y	N							



RFP Point System

Page 1 of 1

RFP NUMBER	CLOSING DATE	
VALIDITY OF RFP	CLOSING TIME	

In case of queries, please contact the GPT Contact Centre at tel: 0860 011 000

*GPT is acting as Common Service Provider or buying organisation on behalf of all Gauteng Provincial Government Customer Departments / Institutions.

The goods / services are therefore required by the Customer Department / Institution, as indicated on RFP 01.

The Gauteng Provincial Government requests your bid on the goods and/or services listed on the attached forms. Please furnish all information as requested and return your bid on the date stipulated. Late and incomplete submissions may invalidate the bid submitted.

This RFP will be evaluated on the basis **of Preferential Procurement Regulation**, **2017 pertaining to the** Preferential Procurement Policy Framework Act (Act number 5 of 2000).



Points SHALL be allocated as follows:

Points for	
Points for	

* It is the responsibility of the bidder to attach A VALID SWORN AFFIDAVIT {EME/QSE} ATTESTED BY A COMMISSIONER OF OATHS OR VALID CERTIFIED COPY OF B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE WITH THIS RFP DOCUMENT TO QUALIFY FOR THE PREFERENCE POINTS



Instructions to Bidders

Page 1 of 2

- 1. The RFP (Request for Proposal) Pack is drawn up so that certain essential information should be furnished in a specific manner. Any additional particulars shall be furnished in a separate annexure.
- 2. The RFP forms should not be retyped or redrafted, but photocopies may be prepared and used. Additional offers may be made for any item, but only on a photocopy of the page in question or on other forms obtainable from the relevant Department or Institution advertising this RFP. Additional offers made in any other manner may be disregarded.
- 3. Should the RFP forms not be filled in by means of electronic devices, bidders are encouraged to complete forms in a black ink.
- 4. Bidders shall check the numbers of the pages and satisfy themselves that none are missing or duplicated. No liability shall be accepted with regards to claims arising from the fact that pages are missing or duplicated.
- 5. The forms RFP 04 to RFP 09 and PREF documents shall be completed, signed and submitted with the bid. RFP 10 (National Industrial Participation Programme Form) will only be added to the RFP pack to be completed by bidders when an imported component in excess of US \$ 10 million is expected.
- 6. A separate RFP 06 form (RFP Price Schedule per item) shall be completed in respect of each item. Photocopies of this form may be prepared and used or additional copies, (if required) are obtainable from the relevant Department or Institution advertising this RFP(not applicable for Pre-qualification of Bidders).
- 7. Firm delivery periods and prices are preferred. Consequently bidders shall clearly state whether delivery periods and prices will remain firm or not for the duration of any contract, which may result from this RFP, by completing RFP 06 (RFP Price Schedule per item) and RFP 07 (Non-Firm Prices per item) (not applicable for Pre-qualification of Bidders).
- 8. If non-firm prices are offered bidders must ensure that a separate RFP 07 (Non-Firm Prices per item) is completed in respect of each item for which a non-firm price is offered. Photocopies of this form may be prepared and used or additional copies, (if required) are obtainable from the relevant Department or Institution advertising this RFP (not applicable for Pre-qualification of Bidders).
- 9. Where items are specified in detail, the specifications form an integral part of the RFP document (see the attached specification) and bidders shall indicate in the space provided whether the items offered are to specification or not (not applicable for Pre-qualification of Bidders).
- 10. In respect of the paragraphs where the items offered are strictly to specification, bidders shall insert the words "as specified" (see the attached specification) (not applicable for Pre-qualification of Bidders).
- 11. In cases where the items are not to specification, the deviations from the specifications shall be indicated (see the attached specification).
- 12. In instances where the bidder is not the manufacturer of the items offered, the bidder must as per RFP 06 (RFP Price Schedule per item) submit a Letter of Supply from the relevant manufacturer or his supplier (not applicable for Pre-qualification of Bidders).
- 13. The offered prices shall be given in the units shown in the attached specification, as well as in RFP 06 (RFP Price Schedule per item) (not applicable for Pre-qualification of Bidders).
- 14. With the exception of imported goods, where required, all prices shall be quoted in South African currency. Where bids are submitted for imported goods, foreign currency information must be supplied by completing the relevant portions of RFP 06 (RFP Price Schedule per item) and RFP 07 (Non-Firm Prices per item) (not applicable for Pre-qualification of Bidders).
- 15. Unless otherwise indicated, the costs of packaging materials (if applicable) are for the account of the bidder and must be included in the bid price on RFP 06 (RFP Price Schedule per item) (not applicable for Pre-qualification of Bidders).
- 16. Delivery basis (not applicable for Pre-qualification of Bidders):
 - (a) Supplies which are held in stock or are in transit or on order from South African manufacturers at the date of offer shall be offered on a basis of delivery into consignee's store or on his site within the free delivery area of the bidder's centre, or carriage paid consignee's station, if the goods are required elsewhere.
 - (b) Notwithstanding the provisions of paragraph 16(a), offered prices for supplies in respect of which installation / erection / assembly is a requirement, shall include ALL costs on a "delivered on site" basis, as specified on RFP 06 (RFP Price Schedule per item).
- 17. Unless specifically provided for in the RFP document, no bids transmitted by facsimile or email shall be considered.
- 18. Failure on the part of the bidder to sign any of the forms RFP 04 to RFP 10 and PREF documents and thus to acknowledge and accept the conditions in writing or to complete the attached RFP forms, Preference documents, questionnaires and specifications in all respects, may invalidate the bid.

19.Bids should preferably not be qualified by the bidder's own conditions of bid. Failure to comply with these requirements (i.e. full
Revision: 7Release Date: 11/07/2017



Instructions to Bidders F

Page 2 of 2

acceptance of the General Conditions of Contract or to renounce specifically the bidder's own conditions of bid, when called upon to do so, may invalidate the bid.

- 20. In case of samples being called for together with the bid (refer to RFP 05 in this regard), the successful bidder may be required to submit **pre-production samples** to the South African Bureau of Standards (SABS) or such testing authority as designated at the request of the relevant Department concerned. Unless the relevant Department decides otherwise, pre-production samples must be submitted within thirty (30) days of the date on which the successful bidder was requested to do so. Mass production may commence only after both the relevant Department and the successful bidder have been advised by the SABS that the pre-production samples have been approved.
- 21. Should the pre-production samples pass the inspections / tests at the first attempt, the costs associated with the inspections / tests will be for the account of the relevant Department. If the SABS or such testing authority as designated do not approve the pre-production samples, but requires corrections / improvements, the costs of the inspections / tests must be paid by the successful bidder and samples which are acceptable in all respects must then reach the SABS or such testing authority as designated within twenty-one (21) days of the date on which the findings of the SABS or such testing authority as designated were received by the successful bidder. Failure to deliver samples within the specified time and to the required standards may lead to the cancellation of the intended contract.
- 22. In case of samples being called for together with the bid (refer to RFP 05 in this regard), the samples must be submitted together with the bid before the closing time and date of the RFP, unless specifically indicated otherwise. Failure to submit the requested sample(s) before the closing time and date of the RFP may invalidate the bid.
- 23. In cases where large quantities of a product are called for, it may be necessary for the relevant item to be shared among two (2) or more suppliers.
- 24. In cases where the relevant Department or Institution advertising this RFP may deem it necessary, a formal contract may be entered into with the successful bidder, in addition to a Letter of Acceptance and / or purchase order being issued.
- 25. If any of the conditions on the RFP forms are in conflict with any special conditions, stipulations or provisions incorporated in the bid invitation, such special conditions, stipulations or provisions shall apply.
- 26. This RFP is subject to the General Conditions of Contract and re-issues thereof. Copies of these conditions are obtainable from any office of the Gauteng Provincial Government (GPG).
- 27. Each bid must be submitted in a separate, sealed envelope on which the following must be clearly indicated:
 - NAME AND ADDRESS OF THE BIDDER;
 - THE BID (RFP) NUMBER; AND
 - THE CLOSING DATE.
 - The bid must be deposited or posted;
 - posted to Gauteng Provincial Treasury and to reach the destination not later than the closing time and date; OR
 - deposited in the tender box of the Gauteng Provincial Treasury before the closing time and date.
- 28. The Gauteng Provincial Government has become a member and as such a key sponsor of the Proudly South African Campaign. GPG therefore would like to procure local products of a high quality, produced through the practise of sound labour relations and in an environment where high environmental standards are maintained. In terms of the Proudly South African Campaign South African companies are encouraged to submit interesting and innovative achievements in the manufacturing field (if relevant to this RFP) including information on new products, export achievements, new partnerships and successes and milestones.
- 29. **Compulsory GPG Contract**: It is a mandatory requirement that successful bidder/s (to whom a tender is awarded) sign a GPG Contract upon award of any given contract.



Bid Commitment and Declaration of Interest

Page 1 of 4

PART B: BID COMMITMENT

1. I/We hereby bid to supply all or any of the supplies and/or to render all or any of the services described in the attached RFP documents to the Gauteng Province of the Republic of South Africa, on the terms and conditions and in accordance with the specifications stipulated in the bid documents (and which shall be taken as part of, and incorporated into, this bid) at the prices and on the terms regarding time for delivery and/or execution inserted therein. I/We agree that -

2.

- - the offer herein shall remain binding upon me/us and open for acceptance by the Gauteng Provincial Government as (a) represented by the Department requesting this proposal during the validity period indicated and calculated from the closing time of the bid;
 - (b) this bid and its acceptance shall be subject to the terms and conditions contained in the General Conditions of Contract and Preference Points Claim Form - General Conditions and Definitions of the Preferential Procurement Policy Framework Act - PPPFA (PREF 01) with which I am/we are fully acquainted;
 - (c) if I/we withdraw my/our bid within the period for which I/we have agreed that the bid shall remain open for acceptance, or fail to fulfil the contract when called upon to do so, the Province may, without prejudice to its other rights, agree to the withdrawal of my/our bid or cancel the contract that may have been entered into between me/us and the Province and I/we will then pay to the Province any additional expense incurred by the Province having either to accept any less favourable bid or, if fresh bids have to be invited, the additional expenditure incurred by the invitation of fresh bids and by the subsequent acceptance of any less favourable bid; the Province shall also have the right to recover such additional expenditure by set-of against moneys which may be due or become due to me/us under this or any other bid or contract or against any guarantee or deposit that may have been furnished by me/us or on my/our behalf for the due fulfilment of this or any other bid or contract and pending the ascertainment of the amount of such additional expenditure to retain such moneys, guarantee or deposit as security for any loss the Province may sustain by reason of my/our default;
 - (d) if my/our bid is accepted the acceptance may be communicated to me/us by letter or order by ordinary post or registered post and that SA Post Office Ltd shall be regarded as my/our agent, and delivery of such acceptance to SA Post Office Ltd shall be treated as delivery to me/us;
 - (e) the law of the Republic of South Africa shall govern the contract created by the acceptance of my/our bid and that I/we choose <u>domicile citandi et executants</u> in the Republic at (full address of this place);

FULL ADDRESS 3. I/We furthermore confirm that I/we have satisfied myself/ourselves as to the correctness and validity of my/our bid; that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid documents and that the price(s) and rate(s) cover all my/our obligations under a resulting contract and that I/we accept that any mistakes regarding price(s) and

- I/We hereby accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on 4. me/us under this agreement as the Principal(s) liable for the due fulfilment of any contract, which might be awarded based on this offer.
- I/We agree that any action arising from this contract may in all respects be instituted against me/us and I/we hereby 5. undertake to satisfy fully any sentence or judgement which may be pronounced against me/us as a result of such action.
- I/We declare that I/we have participation/no participation* in the submission of any other offer for the supplies/services 6. described in this RFP document. If there is participation, state names(s) of bidder(s) involved * Delete whichever is not applicable

Delete Willchevel 13 Ht		
OTHER BIDDERS INVOLVED		
AUTHORISATION		INDICATE
Are you duly authorised to sig	n the bid? (Also refer to RFP 01 – page 2)	Y N

0.								
DECLARATION				IN	DI	CATE	_	
Has the Declaration of Interest (pa	rt B of this form: RFP 04) been	duly completed?	Y			Ν		
	Devision 0	Delesse Deter 07	40/0040					

L 7

calculations will be at my/our risk.



Bid Commitment and Declaration of Interest

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PART B : DECLARATION OF INTEREST

9. Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes an advertised competitive bid, a limited bid, a proposal or written price quotation). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-

- the bidder is employed by state; and/or
- the legal person on who's behalf the bidding document is signed, has a relationship with persons/a person who are/is involved with the evaluation and / or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on who's behalf the declarant acts and persons who are involved with the evaluation and / or adjudication of the bid

10. In order to give effect to the above, the following questionnaire shall be completed and submitted with the bid.

10.1 Full Name of Bidder or his/ her representative:							
10.2 Identity Number:							
10.3 Position occupied in the company : (director, trustee, shareholder ² , member)							
10.4 Registration number of company, enterprise, close corporation, partnership agreement or trust							
10.5 Tax Reference Number:							
10.6 Vat Registration Number:							
10.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / PERSAL numbers must be indicated in paragraph 11 below.							
*"State" means-a) any national and provincial department, national or provincial put	blic entity or constitutional institution within the meaning of the						

Public Finance Management Act, 1999 (Act No. 1 of 1999), b) any municipality or municipal entity

c) provincial legislature

d) national Assembly or the national Council of provinces, or

e) Parliament

²"Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise/business and exercises control over the enterprise.

10.7 Are you or any person connected with the bidder, presently employed by the state?		Y		Ν	
	Name of person/Director/shareholder/member:				
If so, furnish the following particulars	Name of Institution to which the person is connected: Position occupied in the institution: Any other particulars:				



Bid Commitment and Declaration of Interest

Page 3 of 4

10.8 If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector?	Y			Ν			
10.8.1 If yes, did you attach proof of such authority to the bid document? (Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid).							
If no, furnish reasons for non- submission of such proof							

If YES, furnish				
particulars				

10.10 Do you, or a a person employed bid?	Y		Ν		
If so, furnish particulars					

between any other	10.11 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid?					
lf so, furnish particulars						

10.12 Do you or a any interest in an	Υ		Ν		
lf so, furnish particulars					



Bid Commitment and Declaration of Interest

Page 4 of 4

11. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	Personal Income Tax Reference Number	State Employee Number / Persal Number

DECLARATION

I ACCEPT THAT THE PROVINCE MAY ACT AGAINST ME IN TERMS OF PARAGRAPH 23 OF THE GENERAL CONDITIONS OF CONTRACT SHOULD THIS DECLARATION PROVE TO BE FALSE.

DATE	POSITION	



DATE: 2021-05-31 Pa	age 11 of 57
Provincial Supply C	hain
Management	
Declaration of Bidder's	
Past Supply Chain	Page 1 of 2
Management Practices	l'age i oi z

- 1 This Standard Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the Supply Chain Management System.
- 3 The bid of any bidder may be disregarded if that bidder, or any of its directors have
 - a. abused the institution's supply chain management system;
 - b. committed fraud or any other improper conduct in relation to such system; or
 - c. failed to perform on any previous contract.
- 4 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

4.1 Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).	Y	N	
The Database of Restricted Suppliers now resides on the National Treasury's website(<u>www.treasury.gov.za</u>) and can be accessed by clicking on its link at the bottom of the home page.			
If so, furnish particulars:			
4.2 Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.		Ν	
If so, furnish particulars:			
4.3 Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?	Y	Ν	
If so, furnish particulars			
4.4 Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Y	N	
If so, furnish particulars:			



SECTION 1 - ISSUE DATE: 2021,05-31 Provincial Supply Chain

Management

Declaration of Bidder's Past Supply Chain Management Practices

Page 2 of 2

CERTIFICATION

G PROVINCE

I, THE UNDERSIGNED (FULL NAME)

ROVINCIAL TREASUR

REPUBLIC OF SOUTH AFRICA

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

Name, Position & Signature of Bidder

DATE:

ADDRESS:



Briefing Session

Page 1 of 1

BRIEFING SESSION - DECLARATION OF ATTENDANCE

RFP NUMBER		
RFP DESCRIPTION		
RFP CLOSING DATE	 CLOSING TIME	

*GPT is acting as Common Service Provider or buying organisation on behalf of all Gauteng Provincial Government Customer Departments / Institutions. The goods / services are therefore required by the Customer Department / Institution, as indicated on form RFP 01.

CUSTOMER DEPARTMENT					
CUSTOMER INSTITUTION					
DELIVERY ADDRESS					
BRIEFING SESSION	Υ	Ν	DATE	TIME	
VENUE					

I/We hereby declare that I/we attended the compulsory briefing session to understand the requirements of the Gauteng Provincial Government to supply all or any of the supplies and/or to render all or any of the services described in the attached RFP documents, on the terms and conditions and in accordance with the specifications stipulated in the bid documents.

I, THE UNDERSIGNED (NAME)

THAT CERTIFY THE INFORMATION FURNISHED AT THE BRIEFING SESSION WAS UNDERSTOOD.

-		1			
BIDDER OR					
ASSIGNEE(S)	POSITION		SIGN	DATE	
NAME					
		•			

FULL COMPANY NAME	

GPG OFFICIAL NAME		POSITION		SIGN		DATE	
----------------------	--	----------	--	------	--	------	--

G PT STAMP	



Special Conditions

Page 1 of 3

RFP NUMBER	
RFP DESCRIPTION	
CUSTOMER DEPARTMENT	
CUSTOMER INSTITUTION	

THE FOLLOWING MUST ACCOMPANY YOUR BID, IF INDICATED BY " $\sqrt{"}$

Samples SABS /Equivalent Certificate May not be older than one (1) year,the cost of which will be for the account of the bidder.	Bidders Briefing Session
---	--------------------------------



Special Conditions

Page 2 of 3

EVALUATION METHODOLOGY

Bidders must complete all compulsory documents as required and attach them to their tender document, failing which the bid shall not be considered for further evaluation.

Points will be awarded in accordance with the Preferential Procurement Policy Framework Act (PPPFA)

Stage 1

Criteria for Functionality	Points
TOTAL	

NOTE: Bidders who fail to meet the above minimum requirements (Stage 1) shall be eliminated from further evaluation

Stage 2

Criteria for Price and B-BBEE Status	Points
Bid Price	90
Preference Points	10
TOTAL	100

Bidders are required to use the two envelope bidding system, whereby the Technical Proposal (Stage 1), Pricing and B-BBEE (Stage 2) be placed in two separate sealed envelopes marked:

- Stage One-

-	Stage Two-	



Special Conditions

Page 3 of 3

SUPPLIER JOB CREATION ANALYSIS

Company Name

Date Est.

	Permanent	Temp	SA Citizens	Other	Comments
Staff compliment at Establishment of Enterprise					
Current staff compliment					
Number of jobs to be created if Bid is successful					

• The successful bidder may be audited during the course of the contract to verify the above information.

Comments to include:

- If Job Creation is direct (by your own company) or indirect (by your supplier)
- Where the jobs created for employees that were in existing positions or unemployed? (Net Job Creation)

NOTE: Job Creation should adhere to all applicable RSA Legislation and Regulations.

.....

	THIS SECTION IS FOR OFFICE USE ONLY!								
Observations	Initial Job	Job Creation	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter			
	Count	Potential							
Year 1									
Year 2									
Year 3									
Year 4									
Year 5									



TERMS OF REFERENCE FOR SOC / SECURITY OPERATION CENTRE SERVICE FOR A PERIOD OF 3 YEARS/ 36 MONTHS

TABLE OF CONTENT

DESCRIPTION	PAGE
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1. BACKGROUND

Our vision for the Gauteng Provincial Government (GPG) over the next five years is to ensure that ICT infrastructure and systems are secure and resilient to cyber threats.

As the province accelerates its journey of providing digital services to its citizens so the risk and opportunity for cybercriminal activity increases. Ultimately, cyber security threats cannot be eliminated. What we can do is reduce the threat to a level that ensures a predictable and continuous digital service.

The Department of e-Government (e-GOV) provided a Security Operations Centre (SOC) service as part of our cyber security strategy to protect the Gauteng Provincial Government from cyber security threats.

To secure GPG ICT infrastructure and systems, e-GOV has already invested in cyber security controls. This Bid is for a fully managed outsourced SOC service with remediation services.

2. CUSTOMER AND STAKEHOLDERS

2a. Customer

Gauteng Department of e-Government/e-GOV

2b. Stakeholders

The Department of e-Government is responsible for providing ICT services to all GPG departments which are listed below:

- 1. Office of the Premier
- 2. Gauteng Department of Education
- 3. Gauteng Department of Roads and Transport
- 4. Gauteng Department of Infrastructure Development
- 5. Gauteng Department of Human Settlements
- 6. Gauteng Department of Health
- 7. Gauteng Department of Social Development
- 8. Gauteng Department of Sports, Arts, Culture and Recreation
- 9. Gauteng Department of Agriculture and Rural Development
- 10. Gauteng Department of Economic Development
- 11. Gauteng Department of Community Safety
- 12. Gauteng Department of Co-operative Governance and Traditional Affairs
- 13. Gauteng Provincial Treasury

3. GAUTENG PROVINCIAL GOVERNMENT ICT ENVIRONMENT

The GPG environment consists of the users and stakeholders mentioned in the background and include the following:

- 3.1. 29 000 end-point devices these include
 - Desktops
 - Laptops,
 - Thin clients
 - Network devices (routers, switches)
- 3.2. 492 Government connected sites
- 3.3. 1000 servers (90% of theses servers are windows based). The servers are broken down as follows:
 - Application servers (including but not limited to SAP, SharePoint, file servers, other application servers and SQL database servers)
 - Security servers (including but not limited to firewalls. Internet proxies, Intrusion protection services, Domain controllers, distribution servers and backup servers
- 3.4. There are currently 151 websites within GPG. As part of the provinces commitment to modernizing the public service the number of websites will be reduced.
- 3.5. There are 110 key databases that are required to be monitored.

4. SERVICE REQUIREMENTS FOR SECURITY OPERATIONS CENTRE

The Department of e-Government (e-GOV) has a requirement for a Security Operations Centre (SOC) service to proactively and reactively detect, analyze and respond to any cyber security activity detected within Gauteng Provincial Government ICT environment.

The SOC must be a fully inclusive service offering to GPG. The SOC is a fully managed outsourced service solution, therefore human capital is required to setup the SOC including any necessary software, hardware and other elements needed to run the SOC efficiently. The SOC must include all services as prescribed, personnel, skills, experience, software licensing, computers, screens, hardware and networks. The SOC service is required to provide a 24x7x365 service. The SOC services will be delivered for a period of 3 years (36 months).

The implementation must take place such that the SOC service is fully operational. The GPG expects the successful Bidder to provide a continuous service without any service interruptions.

The Bidder must provide e-GOV with a comprehensive Service Level Agreement.

The Bidder is required to provide details of how each of the services will be delivered and clearly articulate the outcomes of each of the services required.

The SOC must include the following services:

- 4.1 A log retention period of 18 months is required.
- 4.2 Correlation management between logical security systems and physical access control systems needs to be provided. Demonstrate the capability to detect personnel physically present in a building however authenticating from an external source.
- 4.3 Provide a Security Information and Event Management (SIEM) system. Monitoring and analyzing of threats, prioritizing threats and raising alerts.
- 4.4 Cyber security incident logging, tracking and management. ITSM tool for incident management must be provided by bidder. Tools must factor for 35 technician licenses and have dashboard capability.
- 4.5 As the SOC forms an integral part of the delivery of ICT services within GPG, the SOC must be able to operate from a primary and secondary site. The secondary site should be at least 50km away from the primary site A secondary site must also be available such that the SOC can operate from independently in the event of the primary site is not available due to any reason. In the event of the primary SOC site not being available the secondary SOC site must be able to provide a full set of services. The SOC site requirements must include the following:
 - 4.24.1 Must be located within the borders of South Africa. (It must be allocated in any province within the boards of South Africa)
 - 4.24.2 The secondary site must have independent dual links to the primary site.
 - 4.24.3 The Secondary site must be capable of being used as a failover for the primary site.
 - 4.24.4 Full SOC service delivery and availability 24x7x365.
- 4.6 The Bidder must provide e-GOV with a comprehensive Service Level Agreement.
- 4.7 Rogue host detection: The SOC must allow for the detection of rogue hosts that have been introduced into the environment.
- 4.8 Honeypots are required for identified sites. The service must incorporate 492 honeypots for the detection of lateral movement within the GPG network. A honeypot device will be required to be deployed at identified sites. Honeypots must be implemented and maintained (fully managed) by the Bidder. The logs and data collected from honey pots needs to be incorporated into the SOC systems.
- 4.9 External Vulnerability scans. The SOC must include vulnerability scans of our public facing environment.
- 4.10 Internal Vulnerability scans: The SOC must include vulnerability scans of the GPG internal servers, end point devices and networking equipment.
- 4.11 Threat Intelligence Platform: The proposed SOC solution should be able to ingest Threat Intelligence data from various security intelligence sources. Provide GPG infrastructure specific vulnerability and threat/risk dashboard with drill down capabilities. Solution must also provide security advisory service.
- 4.12 Active Directory (AD) management view. Provide reports and dashboard views which will allow GPG to improve the management of AD. This must include:

4.12.1 Accounts / objects and other items that are inactive or are redundant.

- 4.12.2 Inactive users for a given period.
- 4.13 Patch management reports which include antivirus definition status and unmanaged machine detection. The SOC must provide:

4.13.1 Reports showing the status of patching and antivirus definitions per site.

- 4.13.2 Identify all unmanaged machines on the network.
- 4.14 Web site monitoring: The SOC must include the monitoring of all GPG web sites, for security vulnerabilities and weakness.
- 4.15 Server traffic profiling across all servers: This traffic must be profiled per server. All exceptions must be reported, alerted, managed and responded to appropriately.

- 4.16 Monitor data encryption (BitLocker) across the GPG. Monitor Microsoft BitLocker encryption across all systems in GPG. This must include:
 - 4.16.1 Monitoring whether BitLocker is enabled (per drive/device).
 - 4.16.2 Raising alerts where BitLocker is not enabled.
 - 4.16.3 Providing departmental and site views into the state of BitLocker.
- 4.17 Database Activity Monitoring (DAM) as per scope: The SOC must provide the following DAM services for 110 key databases.
 - 4.17.1 Provide real-time visibility into database activity.
 - 4.17.2 Protect databases from potential breaches.
- 4.18 Continuous strategic and operational consulting on cyber security. The engagement with GPG must include:
 - 4.18.1 Continuous engagements regarding the state and trends of cyber security globally, regionally and locally.
 - 4.18.2 Detailed report feedback sessions regarding SOC findings (Monthly) or as and when required.
 - 4.18.3 Provide strategic direction to alleviate and mitigate evolving security threats.
- 4.19 Remediation services for endpoint devices: To be delivered by a team of a minimum 20 dedicated security engineers across Gauteng. This must include travel to any number of sites.
- 4.20 Endpoint Management: The SOC service must include the capability to manage information on an Anti-virus solution including alerting of servers and workstations without SCCM. The service must include the capability to manage information on end point protection clients installed as well as end point protection clients that are on the network but not up to date.
- 4.21 There should be a clear definition of support roles, responsibilities and functions expected from e-Gov personnel contained within the Bidder's proposal.
- 4.22 The Department of e-Government requires that the Bidder use any project management methodology to implement the SOC service. It is necessary for the Bidder to provide a table of resources that will be required to manage the implementation of the SOC service. The table need to indicate the names, minimum qualifications and minimum years of experience. A high-level project and implementation plan must be defined in the Bidder's proposal.
- 4.23 A skills matrix and total number of dedicated personnel must be provided. Which includes a professional dedicated team of SOC service personnel as follows:
 - 4.23.1 A minimum of 1 dedicated Onsite Service Delivery Manager is required.
 - 4.23.2 A minimum of 2 personnel is required to administer the SOC. Two dedicated security specialists, each must have the certification listed below:

- National Diploma or High Qualification in Information Technology / Information Technology and Management/ Computer Science from accredited tertiary institution

- CompTIA Advanced Security Practitioner (CASP).
- Certified Ethical Hacker (CEH).
- ITIL v3 and above or ITSM certificate
- 4.23.3 A minimum of 1 person to provide administration of SCCM. (Dedicated on site SCCM administrator).
- 4.23.4 A minimum of 8 personnel to monitor SOC services (tier 1 analysts to operate a minimum of 2 personnel per shift 24x7.
- 4.23.5 A minimum of 12 personnel is required to effectively manage the SOC environment.

- 4.24 The Bidder must be able to demonstrate experience in implementing and managing a comprehensive Security Operations Center (SOC) service and should list 3 credible and verifiable customer references. A comprehensive SOC refers to:
 - 4.24.1 Collection of data and logs from many different data sources from a single client.
 - 4.24.2 The collection needs to extend across most of the ICT environment of the client.
 - 4.24.3 A 24x7x365 monitoring, analysis and alerting service need to be in place.
 - 4.24.4 Managing in excess of 1000 Servers.
 - 4.24.5 The provision of an incident management response team (minimum of 20 resolvers).

5 TIME FRAME

The duration of the contract is 3 years (36 months). The implementation of the service must be completed and operational within a maximum of 3 months from the award date which forms part the 36-months agreement.

6 GENERAL CONDITIONS

6a. RFP Pack

General conditions are stipulated in the various documents which make up the RFP pack.

6b. the use of subcontractors

No part of the work covered by the contract may be let or sub-let after the award to persons including companies, unless authorized in writing by the Accounting Officer, which authority, if granted, shall not in any way absolve the contractor of any liability which might result from the contract. Please refer to Pref 00 in the RFP Pack for further information.

6c. the right to audit (Assurance)

The Department of e-GOV reserves the right to audit the Security Operation Centre service.

7 EVALUATION METHODOLOGY

THE STAGED APPROACH WHICH WILL BE APPLIED IN THE EVALUATION OF BIDS

Stage one will be the evaluation of bids on Pre-Qualification, Administration Compliance, Technical and Site Visit evaluations.

During these stages the bidder/s that do not meet the minimum required threshold per each stage of evaluation will be disqualified and will not be considered for further evaluation.

Stage Two evaluation will be based on Price and Preference points only.

- Price = 90 points.
- Preference = 10 points.

STAGE 1A. PRE – QUALIFICATION

The Department has decided to apply pre-qualification criteria to advance designated groups. The following criteria will be applied to this tender with specific conditions that interested Tenderer can respond to with the following requirements:

- 1. A tenderer must be between levels 1 to 5 as a B-BBEE status level contributor.
 - Tenderer must submit a certified copy the BBB-EE certificate.
 - Tenderer that are bidding as JV/Consortium must submit a certified copy of the consolidated BBB-EE certificate.
 - Tenderer that are bidding as QSE that are more than 51% black owned and EME's must submit a certified sworn affidavit signed by both the deponents and the commissioner of oath dated by the commissioner of oath.
- 2. A tenderer must sub-contract a minimum of 30% of the value of the contract to Exempted Micro Enterprise (EME) or Qualifying Small Enterprise (QSE) which are at least 51% owned by:

- Black people, (The Tenderer must submit a certified copy of the BBB-EE certificate, ID copies and CIPC document) or
- Black people who are youth, (The Tenderer must submit a certified copy of the BBB-EE certificate, ID copies and CIPC document) or
- Black people who are women, (The Tenderer must submit a certified copy of the BBB-EE certificate, ID copies and CIPC document) or
- Black people with disabilities, (The Tenderer must submit a certified copy of the BBB-EE certificate, ID copies and CIPC document) or
- Black people living in rural areas or underdeveloped area or townships, (The Tenderer must submit a certified copy of the BBB-EE certificate, ID copies, Statement from municipality rates and CIPC document)
- 3. In reference to above item **no**. 2. A tenderer must submit commitment letter/s signed by all parties of their intention to sub-contract and clearly indicating the percentage to be sub-contracted by a tenderer.
- 4. The tenderer must utilize the following CSD Website link <u>https://secure.csd.gov.za/</u> QUERY REFERENCE NUMBER: 3018,3019 ,3021 and 3022 PROCUREMENT REFERENCE NUMBER: GT/GDeG/068/2021 to sub-contract with companies listed under:
 - Computer or network or internet security
 - Security and protection software maintenance
 - Transaction security and virus protection software
 - Information Communications Technology
- Query reference no.3018
- Query reference no.3019
- Query reference no.3021
- Query reference no.3022

NOTES:

- It is the responsibility of the bidder to select competent sub-contractors that meet all requirements of this Bid so that their Bid is not jeopardized by the sub-contractor when evaluated. Tenderer are responsible for all due diligence of their sub-contractors.
- Main contractors/ Suppliers are discouraged from subcontracting with their subsidiary companies as this may be interpreted as subcontracting with themselves and/or using their subsidiaries for fronting.
- All sub-contracted companies must be operating within the Information Communication and Technology Environment. (The main bidder must submit the company profiles of sub-contractors)
- Tenderer/s that fail to meet Pre-Qualification criteria stipulated in this part of evaluation shall not be considered for further evaluation.
- Utilization of CSD Website link <u>https://secure.csd.gov.za/</u> QUERY REFERENCE NUMBER will be demonstrated on the briefing session.

STAGE 1B: ADMINISTRATIVE MANDATORY COMPLIANCE

- 1. Bidder/s must complete, sign and submit all pages of Tender Bid Documents Section 1 (RFP- Request for Proposal) and Section 2 (Price Schedule Professional Services).
- 2. Bid Commitment and Declaration of Interest Form must be complete, sign and submit by the Bidder (RFP 04).
- 3. Bidder/s must complete, sign and submit Standard Bidding Document/SBD 8 Form.
- 4. Bidder/s must complete, sign and submit Declaration Certificate for Local Production and Content for Designated sectors SBD 6.2.and Annexure C.
- 5. Bidder/s must submit original compulsory briefing session certificate that is signed and stamped.
- 6. A Bidder must submit a certificate of registration Information Security Management System ISO/IEC 27001-2013

- 7. A Bidder must submit a certificate of registration Quality Management System ISO 9001:2015
- 8. A Bidder must provide a signed letter in a company letterhead with address of the secondary confirming that the SOC will be located within the borders of Republic South Africa and the secondary site must be at least 50km away from the primary site.
- 9. If there will be a share of services between Tenderer i.e. Joint Venture/Consortium, all participating parties must submit the following supporting documents:
 - 9.1 Service Agreement stating the roles and the share percentage of the value of the undertaken project signed by all parties,
- 10. Bidder/s are required by the Department of e-GOV to provide Audited Annual Financial statements for the past three years.
- 11. Local production and content Tenderer must comply with local production and content on the items that fall under designated sectors as stated with the thresholds on the table below

INDUSTRY /SECTOR / SUB- SECTOR	MINIMUM THRESHOLD FOR LOCAL CONTENT
Office furniture	85%
Network cables	90%

Please refer to Annexure C for information that is required.

NOTE: Bidder/s that fail to meet required criteria stipulated under Administrative Mandatory Compliance shall not be considered for further evaluation.

OTHER REQUIRED DOCUMENTS:

- 1. Tax Clearance Certificate Pin code.
- 2. Proof of registration with the National Treasury Supplier Database (CSD).
- 3. Certified copy of Company and Intellectual Property Combination (CIPC) Certificate.
- 4. Document signed by the bidder certifying that the bidder has no undisputed commitments with their local municipality services towards a municipality or other service provider in respect of which payment is overdue for more than 30 days

STAGE 1C: TECHNICAL EVALUATION

- A total of **115** points is allocated for stage 1C.
- The threshold for this part of the evaluation is **90 Points**: any Bidder who fails to meet this minimum requirement shall be deemed non-responsive and be eliminated from any further evaluations.

AREA	COMMENTS	POINTS
1. SECURITY OPERATIONS CENTRE REQUIREMENTS	The Department of e-Government (e-GOV) has a requirement for a Security Operations Centre (SOC) service to proactively and reactively detect, analyze and respond to any cybersecurity activity detected within Gauteng Provincial Government ICT environment. A detailed and comprehensive Service Level Agreement (SLA) shall be completed and signed after the award of the Bidder and shall be part of the contracting phase.	90
	The Bidder is required to provide details of how each of the services will be delivered and clearly articulate the outcomes of each of the services required. The client's identification shall not be disclosed.	
	A comprehensive SOC refers to	
	 Primary and Secondary SOC must be provided by bidder. SOC must be also be ISO 27001 and 9001 compliant. SOC must be within border of South Africa. Collection of data and logs from many different data sources from a single client. The collection needs to extend across most of the ICT environment of the client. A 24x7x365 monitoring, analysis and alerting service need to be in place. An incident management team is in place to deal with security incidents. Managing in excess of 1000 Servers. 	
	Any vulnerability picture, screen shots or report needs to contain a minimum of the following data elements:	
	 Vulnerability description and ID Vulnerability reference Risk Host IP Synopsis Possible solution. 	
	1.1 A log retention period of 18 months is required (Total 2 Points):	
	Required from Bidder:	
	 Provide the estimated data volumes and calculations used to retain logs for an 18-months period. Provide a minimum daily data volume intake. Provide the total storage in Terabytes/TB to be used. If any of the above requirements are not met and included (0) 	

 1.2 Correlation management between logical security systems and physical access control systems needs to be provided. Demonstrate the capability to detect personnel physically present in a building however authenticating from an external source (Total 4 Points): Required from Bidder: Provide a set of logs clearly indicating the discrepancy. Each data field contained within the logs needs to be explained in detail. If any of the above requirements are not met and included (0) 1.3 Provide a Security Information and Event Management (SIEM) system that have the below functionality (Total 16 points): 1.3.1 Monitoring of all logs (4) 1.3.2 Identification of threats or suspicious events, (4) 1.3.3 Prioritizing of threats or suspicious events (4) 	
 Provide a set of logs clearly indicating the discrepancy. Each data field contained within the logs needs to be explained in detail. If any of the above requirements are not met and included (0) 1.3 Provide a Security Information and Event Management (SIEM) system that have the below functionality (Total 16 points): 1.3.1 Monitoring of all logs (4) 1.3.2 Identification of threats or suspicious events, (4) 1.3.3 Prioritizing of threats or suspicious events (4) 	
 Each data field contained within the logs needs to be explained in detail. If any of the above requirements are not met and included (0) 1.3 Provide a Security Information and Event Management (SIEM) system that have the below functionality (Total 16 points): 1.3.1 Monitoring of all logs (4) 1.3.2 Identification of threats or suspicious events, (4) 1.3.3 Prioritizing of threats or suspicious events (4) 	
 have the below functionality (Total 16 points): 1.3.1 Monitoring of all logs (4) 1.3.2 Identification of threats or suspicious events, (4) 1.3.3 Prioritizing of threats or suspicious events (4) 	
1.3.2 Identification of threats or suspicious events, (4)1.3.3 Prioritizing of threats or suspicious events (4)	
1.3.4 Raising alerts (4)	
Required from Bidder:	
 Provide a detailed explanation of the activities above and how they relate to the report. Provide a report for a 1-month period clearly specifying each of the activities above. Provide a detailed architecture diagram of all the applications and tools to be used to provide the entire SOC service. If any of the above requirements are not met and included (0) 	
 1.4 Cybersecurity incident logging, tracking and management (<u>Total 8 Points</u>): The proposed SOC solution must cater for ITSM tool with minimum 35 technician licenses Proposed ITSM must also have dashboard capability. 	
1.4.1 Incident logging (2)1.4.2 Incident tracking (2)1.4.3 ITSM Tool must have minimum 35 technician licenses (2)1.4.4 Dashboard (2)	
Required from Bidder:	
 Provide a detailed process flow clearly articulating the incident flow from logging the incident to resolution. Provide an example of an incident with a full audit trail from incident logging to incident resolution. The audit trail needs to clearly show the links to the detailed process flow submitted. If any of the above requirements are not met and included (0) 	

1.5 SOC secondary site requirement (Total 6 points):	
1.5.1 Secondary site must have independent dual links to the primary site. (2)1.5.2 Secondary site must be capable of being used as a fail over for the primary site. (2)	
1.5.3 Full-service delivery and availability 24x7x365. (2)	
Required from Bidder:	
 Provide a comprehensive architecture diagram clearly articulating the dual links, the primary and secondary sites. Address and location of the secondary site. Provide a detailed explanation and steps that would be required to continue monitoring if the SOC is unable to operate from the primary site. Provide a signed letter (Bidder letter head) confirming service availability for 24x7x365 If any of the above requirements are not met and included (0) 	
 1.6 The Bidder must provide e-GOV with a comprehensive template of a Service Level Agreement . (Total 4 Points): 	
Required from Bidder:	
Provide a client Service Level Agreement (SLA) templateIf any of the above requirements are not met and included (0)	
1.7 Rogue host detection: The SOC must allow for the detection of rogue hosts that have been introduced into the environment (Total 2 Points):	
Required from Bidder:	
 Provide a client dashboard (picture or report) clearly indicating where rogue hosts have been detected. Each data field contained within the dashboard needs to be explained in detail. Provide a detailed process of how rogue hosts are dealt with. This process must include the following: 	
 process must include the following: Initial detection of the host. 	
The steps taken to resolve and remove identified rouge hosts.Steps taken to conclude the process.	
 If any of the above requirements are not met and included (0) 	

1.8 Honeypots are required for identified sites (Total 3 Points):
The service must incorporate 492 honeypots units for the detection of lateral movement within the GPG network.
1.8.1 A Honeypot device will be required to be deployed at identified sites. (1)
1.8.2 Honeypots must be implemented, and maintained (fully managed) by the bidder (1)
1.8.3 The logs and data collected from honey pots needs to be incorporated into the SOC systems (1)
Required from Bidder:
 Provide a deployment plan for honeypots. Provide a client screen shot of the ingested honeypot logs. Provide a letter (Bidder's letter head) confirming implementation and maintenance is included for all honeypots. If any of the above requirements are not met and included (0)
1.9 External vulnerability scans. The SOC must include vulnerability scans of client public facing environment (<u>Total 2 Points</u>)
Required from Bidder:
 Provide an external vulnerability report for a 1-month period detailing the vulnerabilities detected. Each vulnerability needs to be prioritized. (Critical, High, Medium, Low) Each data field contained within the report needs to be explained in detail. If any of the above requirements are not met and included (0)
1.10 Internal vulnerability assessment: The SOC must include vulnerability scans of the client ICT environment (Total 3 points):
1.10.1 Internal servers (1) 1.10.2 Endpoint devices (1) 1.10.3 Networking equipment (1)
Required from Bidder:
 Provide a conducted internal vulnerability assessment report for a 1-month period detailing the vulnerabilities detected. Each vulnerability needs to be prioritized. (Critical, High, Medium, Low). In the vulnerability assessment report, please show, highlight (Show in a different color use a highlighter) a vulnerability of a Server, end point device and a network device.
 Each data field contained within the report needs to be explained in detail. Ensure that the data fields in the reports correspond to the data fields explained. If any of the above requirements are not met and included (0)

1.11 Threat Intelligence Platform. The SOC must include Threat Intelligence and Security Advisory platform (Total 6 Points)	
Required from Bidder:	
 The proposed SOC solution should be able to ingest various Threat Intelligence data from various security intelligence sources. (2) Dashboard GPG infrastructure specific for Threat Intelligence (2) The Proposed SOC solution must be able to provide security advisory for GPG specific infrastructure. (2) 	
1.12 Active Directory (AD) management view. Provide reports and dashboard views which will allow GPG to improve the management of AD (<u>Total 2</u> <u>Points</u>):	
This must include:	
1.12.1 Accounts / objects and other items that are inactive or are redundant. (1)1.12.2 Inactive users for a given period. (1)	
Required from Bidder:	
 Provide an active directory report for a 1-month period that indicates the following. Inactive and redundant objects within an Active Directory environment. Users that have been inactive for more than 30 days. Each data field contained within the active directory report needs to be explained in detail. Ensure that the data fields in the report correspond to the data fields explained. If any of the above requirements are not met and included (0) 	
1.13 Patch management status and unmanaged machine detection (Total 2 points) The SOC must provide.	
1.3.1 Provide reports showing the status of patching and antivirus definitions per site. (1)1.3.2 Identify all unmanaged machines on the network. (1)	
Required from Bidder:	
 Provide a patch management report for a 1-month period which clearly indicates the % of devices that are patched. Provide a report clearly indicating unmanaged machines. Each data field contained within the patch management report needs to be explained in detail. Ensure that the data fields in the report correspond to the data fields explained. If any of the above requirements are not met and included (0) 	

1.14 Web site monitoring, The SOC must include the monitoring of all GPG web sites (Total 4 points):	
1.14.1 For security vulnerabilities and weakness (2)1.14.2 Defacement. (2)	
Required from Bidder:	
 Provide a report which clearly indicates the vulnerabilities of a website. Each vulnerability needs to be prioritized. (Critical, High, Medium, Low). If any of the above requirements are not met and included (0) 	
1.15 Server traffic profiling (Total 5 Points): Traffic must be monitored across all GPG data centers. This traffic must include the following services:	
 1.15.1 Traffic to be profiled per server (1) 1.15.2 All exceptions must be reported (1) 1.15.3 All exceptions must be alerted (1) 1.15.4 All exceptions must be managed (1) 1.15.5 All exceptions must be responded to (1) 	
Required from Bidder:	
 Provide a detailed process of how-to uptake additional servers to be profiled. Provide a dashboard clearly indicating, exceptions and alerts Provide a detailed process on how all exceptions are managed and responded to. If any of the above requirements are not met and included (0) 	
1.16 Monitor data encryption (BitLocker) across the GPG (Total 3 Points):	
This must include:	
1.16.1 Monitoring whether BitLocker is enabled (per drive/device). (1)1.16.2 Raising alerts where BitLocker is not enabled. (1)1.16.3 Providing client views into the state of BitLocker. (1)	
Required from Bidder:	
 Provide a dashboard (picture or report) clearly indicating the status of BitLocker. This report / picture must include How many devices have BitLocker enabled? How many devices do not have BitLocker? If the above requirement is not met and included (0) 	

1	.17 Database Activity Monitoring (DAM) as per scope: The SOC must provide the following DAM services for 100 key databases (Total 2 Points):
	 Provide real-time visibility into database activity. (1) Protect databases from potential breaches. (1)
	Required from Bidder:
	 Provide screenshots of dashboards (picture or report) showing database vulnerabilities and breaches. If the above requirement is not met and included (0)
1	.18 Continuous strategic and operational consulting on cyber security (Total 3 Points):
	The engagement with GPG must include:
	 Continuous engagements regarding the state and trends of cybersecurity globally, regionally and locally (1). Detailed report feedback sessions regarding SOC findings (Monthly) or as and when required. (1) Provide strategic direction to alleviate and mitigate evolving security threats. (1)
	 Required from Bidder: Provide a signed letter (Bidder' letter head) of the intent to fulfil the above requirements. If the above requirement is not met and included (0)
1	.19 Remediation services for end-point devices to be delivered by a team of 20 dedicated security engineers across Gauteng. This must include travel to any number of sites (Total 10 points):
	1.19.1 Provide a table of 20 dedicated security engineers CV's which must have the following minimum qualifications and years' experience (10)
	 National Certificate or High Qualification in Information Technology / Information Technology and Management/ Computer Science from accredited tertiary institution A+ Certification A minimum of one-year experience working within a SOC environment.
N	OTE: All Certificates/Qualifications must be copies and certified.
	Required from Bidder:
	 Provide a table of the 20 dedicated security engineers including the names, minimum qualifications and minimum years of experience Provide the CV's of each personnel, highlighting the experience and provide proof of qualifications. If any of the above requirements are not met and included (0)

	 1.20 End - Point Management: The SOC service must include the capability to manage information on an Anti-virus solution including alerting of servers and workstations without SCCM. The service must include the capability to manage information on end-point protection clients installed as well as end point protection clients that are on the network but not up to date. (Total 3 points): Required from Bidder: Provide a detailed process clearly demonstrating how to achieve to above requirement. The process must include the following: Initial detection of non-compliant workstations The steps taken to resolve and remove identified non-compliance. Steps taken to conclude the process. If any of the above requirements are not met and included (0) 	
2. ROLES AND RESPONSIBILITIES	 There should be a clear definition of support roles, responsibilities and functions expected from e-GOV personnel contained within the bidder's proposal (Total 1 Point): <u>Required from Bidder</u>: Provide a detailed table articulating the support roles, responsibilities and functions expected from e-GOV personnel. If the above requirement is not met and included (0) 	1
3. PROJECT MANAGEMENT PLAN	 The Department of e-Government requires that the Bidder use any project management methodology to implement the SOC service. It is necessary for the Bidder to provide a table of resources that will be required to manage the implementation of the SOC service. A high-level project and implementation plan must be defined in the Bidder's proposal. The following documents will be required prior to the project kick off (Total 4 points): High level project and implementation plan (milestone based) Key milestones must be provided and sequenced. (2) Project management resources plan for the initial setup of the SOC. (2) Required from Bidder: Provide the name of the project management methodology to be used. Provide the high-level project plan (milestone based) Key milestones must be provided and sequenced. Provide a high-level project plan (milestone based) Key milestones must be provided and sequenced. 	4

	If any of the above requirements are not met and included (0)	
	• NOTE: The implementation of the service must be completed and be operational within a maximum of 3 months from the award date which forms part the 36-months contract agreement.	
4. TEAM-SET SKILLS MATRIX	A skills matrix and total number of dedicated personnel must be provided. Which includes a professional dedicated team of SOC personnel as follows:	10
	A minimum of 12 personnel is required to effectively manage the SOC environment,	
	(Total 10 Points Allocated):	
	4.1 A minimum of 1 dedicated On-site Service Delivery Manager is required (<u>To</u> <u>personal tal 2 Points</u>):	
	A CERTIFIED COPY OF QUALIFICATIONS, CERTIFICATES AND YEARS' OF EXPERIENCE REQUIRED ARE FOR ON-SITE SERVICE DELIVERY MANAGER.	
	 National Diploma or High Qualification in Information Technology / Information Technology and Management/ Computer Science from accredited tertiary institution Strong Knowledge & Understanding of the ITIL framework. A minimum of 5 years' experience working as a service delivery manager within a SOC environment 	
	4.2 A minimum of 2 personnel is required to administer the SOC. Two dedicated security specialists with a National Diploma or High Qualification and each must have at least one certification listed below including the required work experience: (Total 4 Points):	
	A CERTIFIED COPY OF QUALIFICATIONS, CERTIFICATES AND YEARS' OF EXPERIENCE REQUIRED FOR SECURITY SPECIALISTS.	
	 4.2.1 National Diploma or High Qualification in Information Technology / Information Technology and Management/ Computer Science from accredited tertiary institution 4.2.2 CompTIA Advanced Security Practitioner - CASP certificate. 4.2.3 Certified Ethical Hacker - CEH certificate. 4.2.4 ITIL v3 and above or ITSM certificate. 4.2.5 Minimum of 4 years' experience working within a SOC environment 	
	4.3 A minimum of 1 person to provide administration of SCCM - (Total 2 Points):	
	A CERTIFIED COPY OF QUALIFICATIONS, CERTIFICATES AND YEARS' OF EXPERIENCE REQUIRED FOR SCCM ADMINISTRATOR	
	 National Diploma or High Qualification in Information Technology / Information Technology and Management/ Computer Science from accredited tertiary institution Administering System Center Configuration Manager and Intune. A minimum of 2 years' experience working as a SSCM administrator 	

19	
4.4 A minimum of 8 personnel to monitor SOC services - Tier 1 analysts to operate a minimum of 2 personnel per shift 24x7 (Total 2 Points):	
A CERTIFIED COPY OF QUALIFICATIONS, CERTIFICATES AND YEARS' OF EXPERIENCE REQUIRED FOR TIER 1 ANALYSTS	
At least one member on each shift must also have any of the following certifications. A minimum of 50% of the tier 1 analysts are required to have the certifications listed below.	
 National Certificate or High Qualification in Information Technology / Information Technology and Management/ Computer Science from accredited tertiary institution A minimum of 1 years' experience working as a tier 1 analyst within a SOC environment. 	
Required from Bidder:	
 Bidder to provide their own table of the minimum personnel required to manage the SOC including the names, Qualifications and years of experience and the total number of personnel. Provide the CV's of each personnel, highlighting the experience and proof of qualifications. If any of the above requirements are not met and included (0) 	
5. REFERENCES Three/3 credible and verifiable SOC projects successfully completed:	10
The Bidder must be able to demonstrate experience in implementing and managing a comprehensive Security Operations Center and should list 3 credible and verifiable customer references (Total 10 points):	10
 5.1 Successful or more and verifiable projects completed (10) 5.2 Successful verifiable projects completed (8) 5.3 Successful verifiable project completed (6) 	
A COMPREHENSIVE SOC REFERS TO:	
 Collection of data and logs from many different data sources from a single client. The collection needs to extend across most of the ICT environment of the client. A 24x7x365 monitoring, analysis and alerting service need to be in place An incident management team is in place to deal with security incidents Managing in excess of 1000 Servers. 	
Required for Bidder:	
 Signed reference letters on a client letter head stating that the client was satisfied with the service rendered must be provided. 	
 The signed reference letters need to state that a comprehensive SOC service was supplied. 	
 The signed reference letters need to state that the SOC service was provided for a minimum of 1000 Servers. If any of the above requirements are not met and included (0) 	
TOTAL	115

STAGE 1D: SITE VISIT EVALUATION

- A total of 12 points is allocated for stage 1D.
- This information will be used for evaluation prior to the pricing and preference point's evaluation.

The threshold for this part of the evaluation is **9** points; any Bidder who fails to meet this minimum requirement shall be deemed non-responsive and will be eliminated from continuing to participate in the evaluation.

AREA	COMMENTS	POINTS
1. CAPACITY LEVEL OF THE COMPANY	 These following requirements shall be looked at during the site assessments: CURRENT SECURITY OPERATION CENTRE (Total 12 Points): Proof of existence of the SOC facilities (3) The Security must consist of two-TIER security access points of the premises (3) Provide a Generator standby testing report (electrical outage) (3) Clearly demonstrate how your SOC will manage cybersecurity incident logging and tracking refer to SOC requirements section. (3) Required for Bidder The physical address of the SOC to be visited needs to be provided as part of this bid. Proof ownership of right to use the facilities, for example title deeds or a signed rental agreement Clearly provide a demonstration that shows the incident flow from logging the incident to resolution of the functional evaluation criteria. If any of the above requirements are not met and included (0) 	12
TOTAL		12

STAGE 2: PREFERENTIAL PROCUREMENT/PRICE

The second stage of evaluation will be on the 90/10 preference point system in terms of which points are awarded to tenderer, where 10 points are allocated for preference and 90 points for price only.

The contract will be awarded in terms of Preferential Procurement Policy Framework Act, (Act 5 of 2000) and Black Empowerment Act (Act 53 of 2003).

Price = 90 points Preference = 10 points

NOTE: The bidder must submit one hard copy of the proposal, and it will be in the interest of the bidder to also submit a soft copy.



Provincial Supply Chain Management

Registered Supplier Confirmation

Page 1 of 1

THIS FORM IS TO BE COMPLETED BY REGISTERED SUPPLIERS ONLY

PLEASE NOTE:

SUPPLIERS ARE REQUIRED TO PROVIDE THEIR REGISTERED CENTRAL SUPPLIER DATABASE (CSD) NUMBER _____

For confirmation of your supplier number and/or any assistance please call the GPT Call Centre on 0860 011 000.

Registered Suppliers to ensure that all details completed below are CURRENT.

MANDATORY SUPPLIER DETAILS				
GPT Supplier number				
Company name (Legal	& Trade as)			
Company registration	No.			
Tax Number				
VAT number (If applic	able)			
COIDA certificate No.				
UIF reference No.				
Stre	Street Address		Postal Address	
CONTACT DETAILS				
Contact Person		Telephone Number		
Fax Number		Cell Number		
e-mail address		Principal's Id number		
BANKING DETAILS (in the name of the Company)				
Bank Name		Branch Code		
Account Number		Type of Account		

I HEREBY CERTIFY THAT THIS INFORMATION IS CORRECT.

Name(s) & Signature(s) of Bidder(s)			
	DATE:		



Provincial Supply Chain Management

Tax Clearance Requirements

Page 1 of 1

IT IS A CONDITION OF BIDDING THAT -

- 1.1 The taxes of the successful bidder <u>must</u> be in order, or that satisfactory arrangements have been made with the South African Revenue Service to meet his / her tax obligations.
- 1.2 The South African Revenue Service (SARS) from the 18 April 2016 has introduced an enhanced Tax Compliance Status System, whereby taxpayers will obtain their Tax Compliance Status (TCS) PIN instead of original Tax Clearance Certificate hard copies.
- 1.3 Bidders are required to submit their unique Personal Identification Number (PIN) issued by SARS to enable the organ of state to view the taxpayer's profile and Tax Status.
- 1.4 Application for Tax Compliance Status (TCS) or PIN may also be made via e-filing. In order to use this provision, taxpayers will need to register with SARS as e-filers through the website www.sars.gov.za.
- 1.5 In bids where Consortia / Joint Ventures / Sub-contractors are involved each party must submit a separate Tax Compliance Status (TCS) / PIN / CSD Number.
- 1.6 Where no TCS is available but the bidder is registered on the Central Supplier Database (CSD), a CSD Number must be provided.

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

2.1	Is the bidder a resident of the Republic of South Africa (RSA)?	YES	NO	
2.2	Does the bidder have a branch in RSA?	YES	NO	
2.3	Does the bidder have a permanent establishment in the RSA?	YES	NO	
2.4	Does the bidder have any source of income in the RSA?	YES	NO	

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS/TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER ABOVE 1.4 ABOVE.



Provincial Supply Chain Management

Financial Statements

Page 1 of 1

Submission of Financial Statements

The latest financial statements for the last two years are required (except if it is a new or a dormant entity)

a) Financial statements must be signed by the auditor (in the case of companies) or the accounting officer (in the case of close corporations) the owner (in case of sole proprietors). Signatures must be on the accounting officer's / auditors report on the auditor's /accounting officer's letterhead.

b) Financial statements must be signed by the member/s (in the case of close corporations) or by the director/s (in the case of companies.)

c) In bids where consortia/joint ventures/sub-contractors and partnerships are involved, all bidders must submit their financial statements.

d) If it is a new or dormant entity an opening set of financial statements must be submitted with the tender document. A letter from the auditor (in the case of companies) or the accounting officer (in the case of close corporations) stating that the entity has not yet traded must be attached.

e) In cases where an entity has operated for a period less than a year the Management Accounts Report for the period in operation must be submitted signed accordingly as stated in paragraph (a) and (b) of this document.

f) In cases where the entity has operated for a period more than a year but less that two years, then the financial statement for the first year of operation signed accordingly as per paragraph (a) and (b) of this document must be submitted.

CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Standard Bidding Document (SBD) must form part of all bids¹ invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- 3 Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
 - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
 - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- 4 This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- 5 In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)

in response to the invitation for the bid made by:

(Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of:______that:

(Name of Bidder)

- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder

- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature	Date
Position	Name of Bidder
	Js914w 2

Annexure A

GOVERNMENT PROCUREMENT

GENERAL CONDITIONS OF CONTRACT July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if (applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

- 1. Definitions
- 2. Application
- 3. General
- 4. Standards
- 5. Use of contract documents and information; inspection
- 6. Patent rights
- 7. Performance security
- 8. Inspections, tests and analysis
- 9. Packing
- 10. Delivery and documents
- 11. Insurance
- 12. Transportation
- 13. Incidental services
- 14. Spare parts
- 15. Warranty
- 16. Payment
- 17. Prices
- 18. Contract amendments
- 19. Assignment
- 20. Subcontracts
- 21. Delays in the supplier's performance
- 22. Penalties
- 23. Termination for default
- 24. Dumping and countervailing duties
- 25. Force Majeure
- 26. Termination for insolvency
- 27. Settlement of disputes
- 28. Limitation of liability
- 29. Governing language
- 30. Applicable law
- 31. Notices
- 32. Taxes and duties
- 33. National Industrial Participation Programme (NIPP)
- 34. Prohibition of restrictive practices

General Conditions of Contract

- **1. Definitions** 1. The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 "Day" means calendar day.
 - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
 - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
 - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

5. Use of

contract

and

documents

information:

inspection.

- 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.
- 2. Application 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
 - 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
 - 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.
- **3. General** 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
 - 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from <u>www.treasury.gov.za</u>
- **4. Standards** 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
 - 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
 - 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
 - 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
 - 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.
- 6. Patent rights 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
- 7. Performance 7.1 Within thirty (30) days of receipt of the notification of contract award,

security		the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
	7.2	The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
	7.3	The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
		 (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or (b) a cashier's or certified cheque
	7.4	The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.
8. Inspections, tests and	8.1	All pre-bidding testing will be for the account of the bidder.
tests and analyses	8.2	If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
	8.3	If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
	8.4	If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
	8.5	Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
	8.6	Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
	8.7	Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the

6

cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.
- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
 - 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.
- 10. Delivery
and documents10.1Delivery of the goods shall be made by the supplier in accordance with
the terms specified in the contract. The details of shipping and/or other
documents to be furnished by the supplier are specified in SCC.
 - 10.2 Documents to be submitted by the supplier are specified in SCC.
- **11. Insurance** 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.
- **12. Transportation** 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.
- 13. Incidental
services13.1The supplier may be required to provide any or all of the following
services, including additional services, if any, specified in SCC:
 - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties,

provided that this service shall not relieve the supplier of any warranty obligations under this contract; and

- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.
- 14. Spare parts14.1 As specified in SCC, the supplier may be required to provide any or all
of the following materials, notifications, and information pertaining to
spare parts manufactured or distributed by the supplier:
 - (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser

		may have against the supplier under the contract.
16. Payment	16.1	The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
	16.2	The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
	16.3	Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
	16.4	Payment will be made in Rand unless otherwise stipulated in SCC.
17. Prices	17.1	Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
18. Contract amendments	18.1	No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
19. Assignment	19.1	The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
20. Subcontracts	20.1	The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
21. Delays in the supplier's performance	21.1	Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
	21.2	If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
	21.3	No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
	21.4	The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily

available.

- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.
- 22. Penalties 22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.
- 23. Termination
for default23.1 The purchaser, without prejudice to any other remedy for breach of
contract, by written notice of default sent to the supplier, may
terminate this contract in whole or in part:
 - (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the Supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
 - 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
 - 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
 - 23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the

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envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
 - (i) the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.
- 24. Anti-dumping 24.1 When, after the date of bid, provisional payments are required, or antiand countervailing dumping or countervailing duties are imposed, or the amount of a duties and rights provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure	25.1	Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
	25.2	If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.
26. Termination for insolvency	26.1	The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.
27. Settlement of Disputes	27.1	If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
	27.2	If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
	27.3	Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
	27.4	Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
	27.5	Notwithstanding any reference to mediation and/or court proceedings herein,
		(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and(b) the purchaser shall pay the supplier any monies due the supplier.
28. Limitation of liability	28.1	 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6; (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

		(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
29. Governing language	29.1	The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
30. Applicable law	30.1	The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
31. Notices	31.1	Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
	31.2	The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
32. Taxes and duties	32.1	A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
	32.2	A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
	32.3	No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
33. National Industrial Participation (NIP) Programme	33.1	The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
34. Prohibition of Restrictive practices	34.1	In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
	34.2	If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)