

	<b>Supplier Quality Management: List of Tender Returnables Documents</b>	Unique Identifier	240-12248652
		Revision	5
		Effective Date	2019/10/07
		Specification	240-105658000
Category 3: Quality Requirements		Deliverables to be evaluated indicator = 1	Weights
<b>SECTION A : Quality Management System Requirements ISO 9001</b> Objective evidence of documented QMS that is not certified but complies with ISO 9001			
		Apply (Yes=1)	35%
A.1 QMS Manual or a document that defines and describes the QMS and its scope or Quality Method statement based on scope.		1	
A.2 Quality Policy Approved by top management.		1	
A.3 Documented information for Risk Management (Internal and external factors that might affect service delivery. (Please Note: This is not the same as Base Line Risk Assessment)		1	
A.4 Records required by ISO 9001 standard (List of Records)		1	
A.5 Control of documented information		1	
A.6 Documented information for Control of nonconforming outputs including customer complaints)		1	
A.7 Documented information for Nonconformity and Corrective action		1	
A.8 Documented information for Internal audit /Inspections		1	
Section A Score		8	
<b>SECTION B : Evidence of QMS in operation - Quality Requirements - Ref 240-105658000 / 240-105658000)</b>			
		Apply (Yes=1)	35%
B.1 Documented information for defined roles, responsibilities and authorities		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services		1	
Section B Score		2	
<b>SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).</b>			
Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)			20%
NB! Draft Contract/Project Quality Plan has important QA deliverables		Apply (Yes=1)	
Section C Score		1	
<b>SECTION E : User defined additional Requirements &amp; miscellaneous (Ref 240-105658000)</b> Customer specific requirements & other standards and required can be listed and evaluated here			
		Apply (Yes=1)	10%
E.1 Form A is completed and signed.		1	
Section E Score		1	
NAME OF ESKOM REPRESENTATIVE		Bukelwa Mvimbi	
DATE ISSUED		2021/01/25	
PROJECT: TENDER TITLE		The provision for office cleaning and Hygiene services at Grootvlei Power Station on "as and when required" basis for 36 months.	
SIGNATURE			